

OVERVIEW

Welcome to the City of Buckeye's Vendor Self Service (VSS). VSS gives you web-based access to your personal information and records. Purchase orders, invoices, bids, contracts, 1099s and accounts payable check information are all available online. You also have the ability to update your profile including address, contact information, W-9, Insurance Certificates, and commodities information.

FOR EXISTING VENDORS:

If you are an existing vendor, you can register and gain access to the information stated in the overview. You must have your VSS vendor number in order to register and access your profile. You must obtain this number from the letter that was sent to you or from the Construction and Contracting Division by e-mailing purchasing@buckeyeaz.gov or calling Tyra Bell at 623-349-6174.

Before you can successfully use this feature:

- Access Vendor Self Service by going to https://selfservice.buckeyeaz.gov/MSS
- Your Vendor Number, obtained from the Construction & Contracting Division
- Turn your CAPS LOCK on. Enter everything in CAPS
- Have your completed and signed W-9 Form ready to submit or upload

FOR PROSPECTIVE VENDORS:

If you are a prospective vendor, you must complete the registration process through VSS. We must receive your W-9 prior to reviewing and validating your registration. We prefer documents (W-9, Certificates, etc.) to be attached using VSS, but you may also submit them by e-mail, fax, or USPS. Upson review and validation of the information you have provided, the City's Construction and Contracting Division will set your record status to Active in VSS.

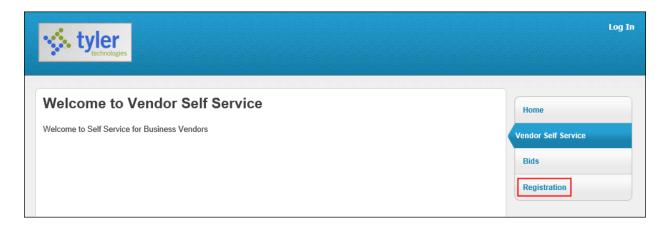
Before you can successfully use this feature:

- Turn your CAPS LOCK on. Enter everything in CAPS
- Have your completed and signed W-9 Form ready to submit or upload

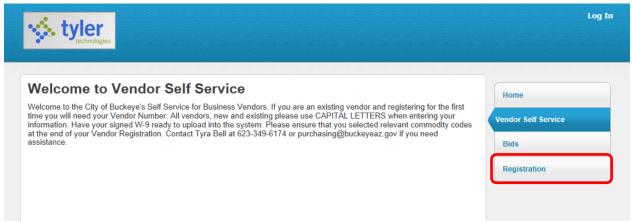


VENDOR REGISTRATION

Prospective vendors who do not exist in our database, as well as existing vendors, must register to gain access to Vendor Self Service. Enter the link to VSS https://selfservice.buckeyeaz.gov/MSS in your web browser and click on **Vendor Self Service.**



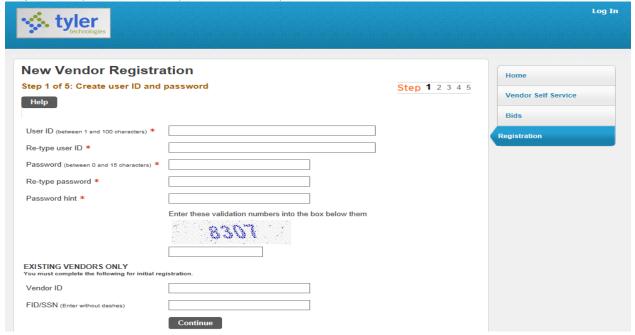
Vendor of either type register by clicking **Registration** on the VSS home page.



Registration is a five step process. Vendor Self Service displays the number of steps in the process, with the current step displayed in **bold type**. <u>Vendor Self Service does not save any information entered in the fields on any page until the registration is complete.</u> If you leave the registration process before completing all of the steps, all of the information entered is discarded and you must start again.



Step 1 - This process defines your user ID and password information.



You can use the following table as a reference in completing this screen.

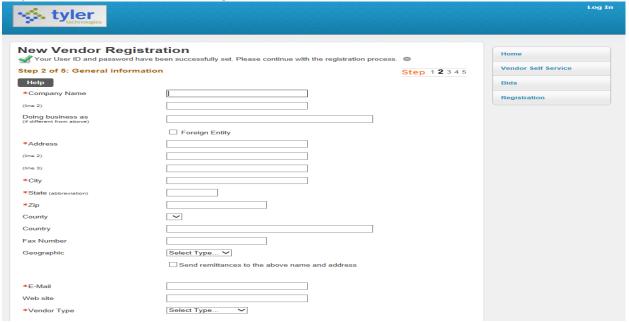
Field	Description
User ID	This box contains your VSS login name.
	ID must be unique and cannot be more than 20 characters in length.
Password	You must enter and then retype a login password in the boxes.
	 Password must be at least 8 charters login.
	 Password can be a maximum of 15 characters.
	 Password must contain at least 1 numeric character.
	 Password must consist of upper and lower case letters.
Password Hint	Enter a hint used to assist you in remembering your password.
	The hint cannot be the same as your password.
	VSS sends this hint to you in an email if you click Forgot Password on the
	login page.
CAPTCHA	This box is used as part of a verification process to protect the database
	(Completely Automated Public Turning Test to Tell Computers and Humans
	Apart). You must enter the number shown in the box.

ONLY vendors who already exist in our database must complete the boxes in the Existing Vendors Only section. Existing vendors must also enter their Vendor ID and Federal Identification Number or Social Security number. The City's Construction and Contracting Division has provided or will provide you with your Vendor ID.

Select **Continue** to complete Step 1.



Step 2 – You must enter the following information in the fields.



Field	Description
Name	Enter your name or business name.
	Sole Proprietors shall enter their last name, first name.
Doing Business As	Enter your Doing Business As (DBA) name, if applicable.
Foreign Entity	When selected, this check box indicates that you are a foreign entity.
Address	Enter your main address. You must use a two-letter State postal abbreviation
City	code in this box.
State	
Zip	
County	Skip this box.
Country	Enter your Country.
Fax Number	Enter your fax number, if applicable.
Geographic Code	Skip this box.
Send Remittance to the	If you check this box VSS will enter the values from the mailing address as the
Above Name and Address	default values in the boxes in Step 3 of the registration process.
E-Mail	Enter your primary e-mail address. All notifications and alerts, such as
	registration confirmation messages or password hints, are sent to this e-mail
	address. Additional e-mail addresses for contact persons are defined later in the
	registration process.
Web Site	Enter your company's web site URL.
Vendor Type	Select the correct type code from the drop down selection. If no type code is
	selected you cannot complete the registration process.

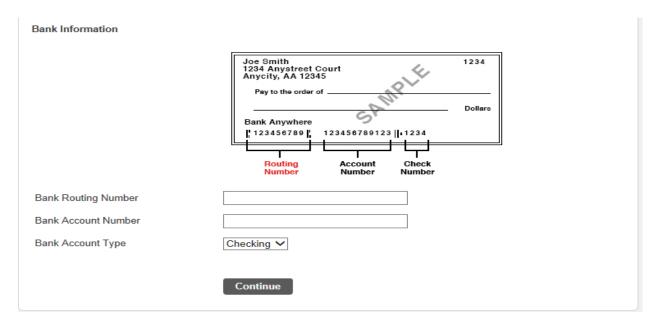


Minority Business Entity (MBE)			
	☐ Is Minority Business Enterprise		
MBE Classifications (select all that apply)	☐ DISADVANTAGE BUSINESS ENTERPRI		
	✓ General	0 certifications	manage
	☐ SMALL BUSINESS ENTERPRISE		
Enter a Federal Tax ID Number or Soc	ial Security Number		
	* 🔻		
*FID/SSN			
*Re-type FID/SSN			
Payment Terms			
Discount Percentage	0		
Days to Discount	0		
Days to Net	0		
Your preferred payables delivery method(s).			
☑ Mail ☐ E-Mail			
Your preferred purchasing delivery method(s).			
	☑ Mail ☐ E-Mail		

Field	Description	
Minority Business Entity (MBE)		
Is Minority Business	Selecting this check box indicates that you are a Minority Business Enterprise.	
Enterprise		
MBE Classification	You can select one or more of the check boxes, but the "General" check box is	
	always selected and cannot be unchecked.	
Manage	This is where you would click to see your certificates after they are uploaded	
	later in the registration process.	
Enter a Federal Tax ID Number or Social Security Number		
	You are required to enter your FID (Federal Tax Identification) or SSN (Social	
	Security Number).	
	VSS automatically completes these fields for existing vendors who enter vendor	
	ID and FID/SNN numbers during Step 1.	
Payment Terms		
Discount Percentage	This box defines the discount percentage you extend to the City.	
Days to Discount	This box contains the number of days within which payment must be received in	
	order for the City to claim the discount percentage.	
Days to Net	This box defines the number of days that you allow before requiring net	



	payment.
Your Preferred Payables Delivery Method	These check boxes determine your preferred delivery method for payables and purchasing documents.
Your Preferred Purchasing Delivery Method	



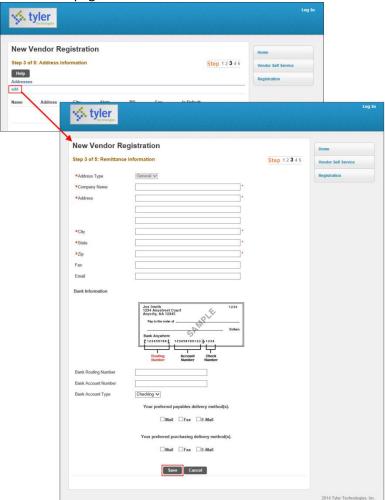
Currently the City is issuing checks for payment of invoices, but in the foreseeable future we will be moving to electronic payment of invoices.

Field	Description	
Bank Information		
Bank Routing Number	Enter the routing number of the bank account to which payments made to the vendor should be sent.	
Bank Account Number	Enter your account number.	
Bank Account Type	Select the correct type code from the drop down selection. Checking or savings.	

Select **Continue** to complete Step 3.



Step 3 – Requires you to enter address information. If you selected the **Send Remittance to the Above Name and Address** check box during step two, VSS automatically enters the first address record. If the check box was not selected, the Addresses table is blank. You must click **Add** to create a new address record, which displays the Remittance information page.



You must complete the following fields.

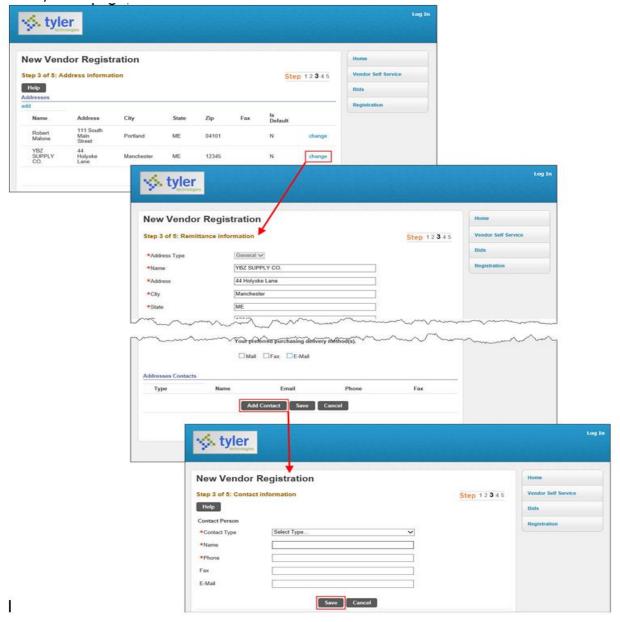
Tournast complete the following helds.		
Field	Description	
Address Type	This list determines the type code of the entered address.	
Name	This box defines the name that appears on items sent to this remit address.	
Address	These boxes define the remit mailing address.	
City		
State		
Zip		
Fax	This box contains the fax number for the remit address.	
E-Mail	This box defines the e-mail address used for the remit address.	



Clicking **Save** after entry of an address record returns the Address Information page, where the new address record has been added to the table.

Add individual contacts for an address record by clicking **Change**, which opens the Remittance information page.

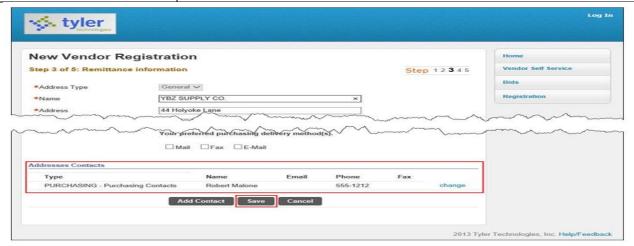
Clicking on the **Add Contact** button on the Remittance information page opens the Contact Information page, where you can create contact records for the address.



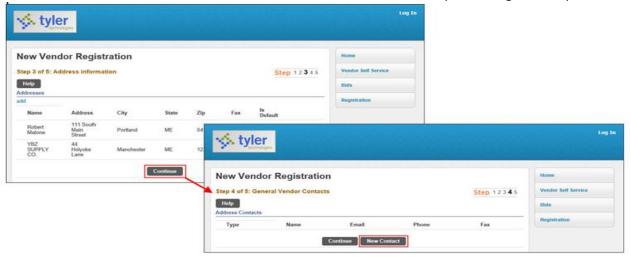
The following information must be completed on the Contact Information screen in order to create a contact.



Field	Description
Contact Person	
Contact Type	Select the contact type from the drop down.
Name	Enter the name of the contact person.
Phone	Enter the contact's phone and fax numbers, as well as the contact's e-mail
Fax	address.
E-Mail	

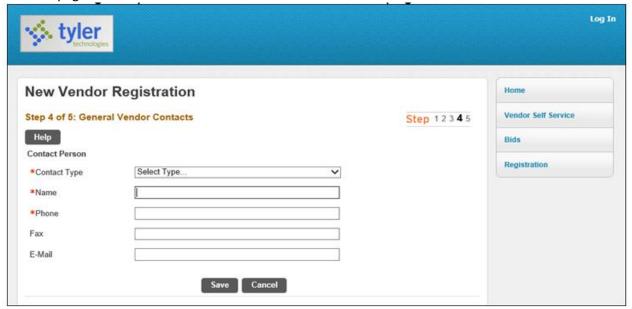


Clicking **Save** after completing the contact information returns you to the address record, with the new contact record listed in the table. Then click **Continue** to advance to the fourth step in the registration process.

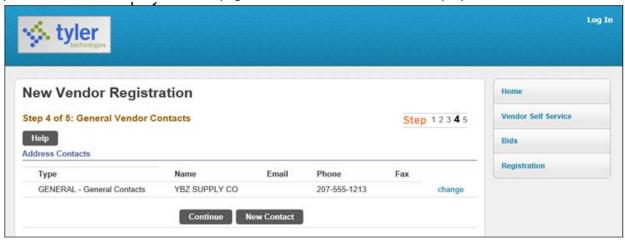




Step 4 – Click **New Contact** to enter a contact person for the general record. Doing so opens the General Vendor Contacts page.



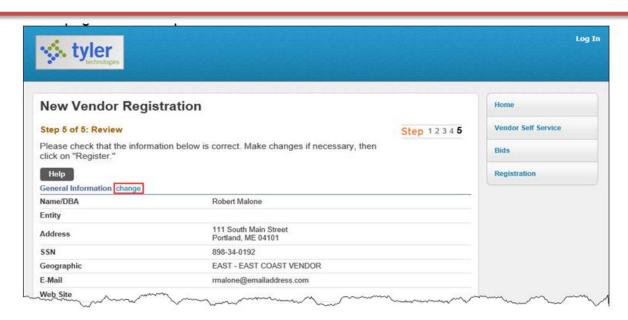
This page contains fields that are identical in function to those for step three, but they apply to the vendor record as a whole and not to a single remit address. Clicking **Save** after entering the contact information returns you to the General Vendor Contacts page with the new contact record displayed in the table.



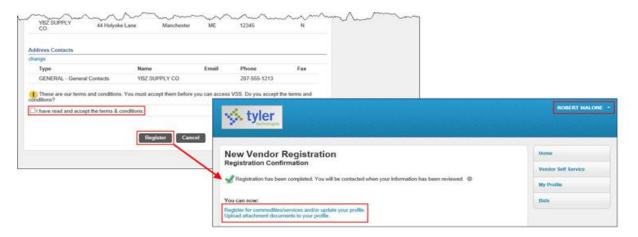
You must click **Continue** to advance to step five of the VSS registration process.

Step 5 – Requires you to verify the information you entered in previous steps. You can update incorrect information by clicking the **Change** link for the appropriate section. When the link is clicked, VSS returns to the page for that step.





When all of the entered information is correct, click **Register** to complete the process. VSS displays a registration confirmation page that provides you with links to register commodities or update your VSS profile, and to upload attachments to your profile. Alternatively, you can Click **My Profile** option on the navigation menu to pen your profile page.

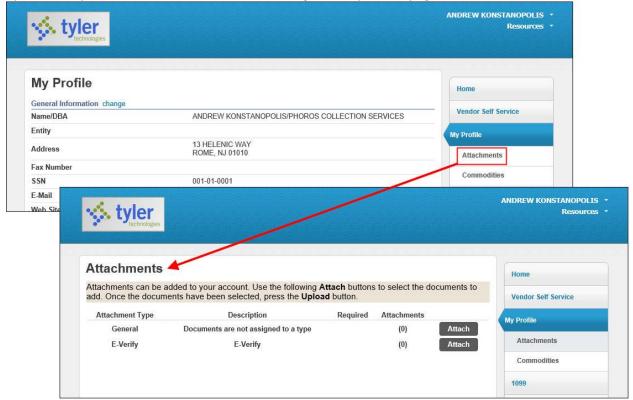


Next you need to select the "Upload attachment document to your profile". You must attach a completed and signed W-9 or immediately email it to purchasing@buckeyeaz.gov or fax it to 623-349-6221 Attn: Construction and Contracting.



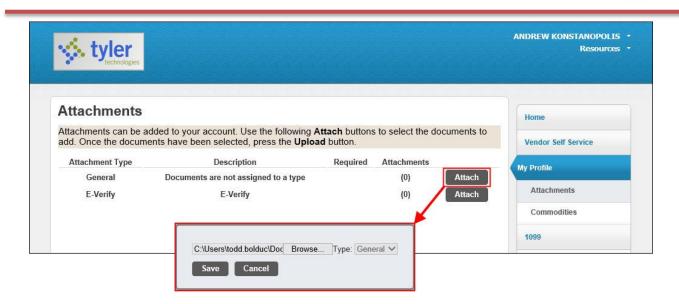
ATTACHMENTS

A vendor adds attachments to their profile by clicking **Attachments** on the navigation menu. The Attachments option is only available when the vendor is viewing their My Profile page.



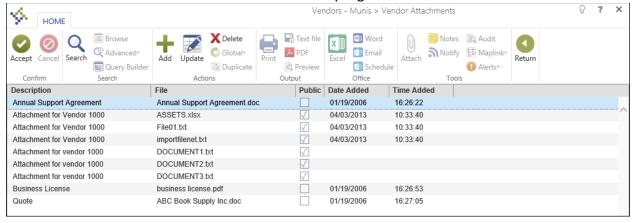
Attachments are added by clicking the **Attach** buttons on the Attachments page, which displays a dialog box. Select the file to attach. This causes the page to display a list of files to attach. Vendors can attach an unlimited number of files using this method.





Clicking the **Remove** link next to a file removes it from the attachment list. When the vendor has finished selecting files, they must click **Save** to upload the files. The uploaded files are added to the Attachments page.

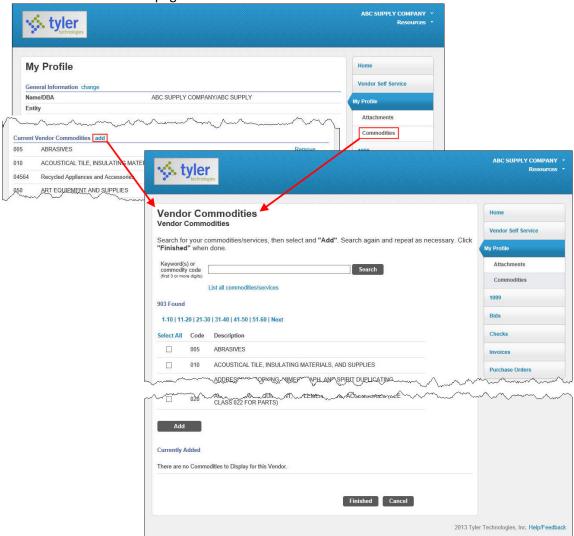
The uploaded files are also added to the vendor record in the Munis Vendors program and they can be viewed on the Vendor Attachments screen of that program.





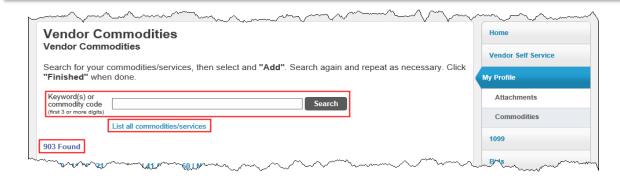
COMMODITY CODES

Clicking **Commodities** on the navigation menu or clicking **Add** in the Current Vendor Commodities group opens the Vendor Commodities page.



Vendors use the **Search** box to search for commodities by code or keyword. Alternatively, clicking the **List All Commodities/Services** link displays all commodity codes in the City's database. VSS displays the number of codes found during a search and updates the commodity table.

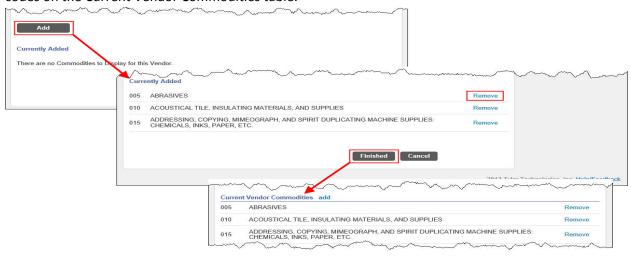




The numbered links above the commodities table allow you to view additional groups of codes. Selecting the check box for a code indicates that it should be added to your profile. Clicking **Select All** selects all of the check boxes currently displayed on the page. VSS saves the value of each check box when you navigate between groups of commodity codes.



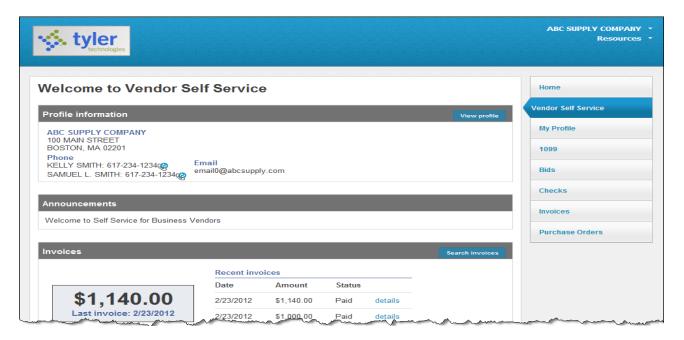
When you click **Add**, VSS adds all of the selected commodity codes to your profile and updates the Currently Added table. Clicking the **Remove** link removes the commodity from the table. After you have finished adding commodity codes to your profile, you must click the **Finished** button. This completes the commodity addition process and returns you to the My Profile page, where you can view a full listing of your associated commodity codes on the Current Vendor Commodities table.





VENDOR SELF SERVICE HOME PAGE

The Vendor Self Service home page contains a banner, navigation menu, and a series of summary information.



Clicking your name in the banner display displays the following menu options:

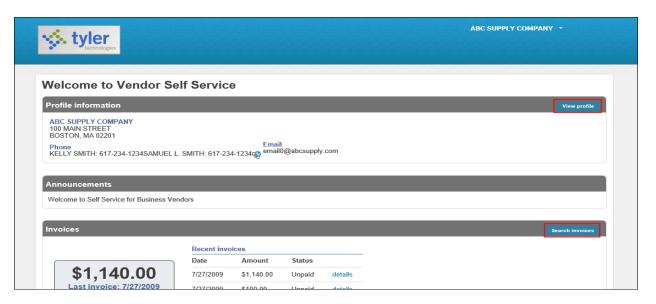
- Home Returns the vendor to the Munis Self Service Home
- My Account Opens the My Account page containing the vendor's account information.
- Log Out Logs the vendor out of Munis Self Service.





VENDOR NAVIGATION

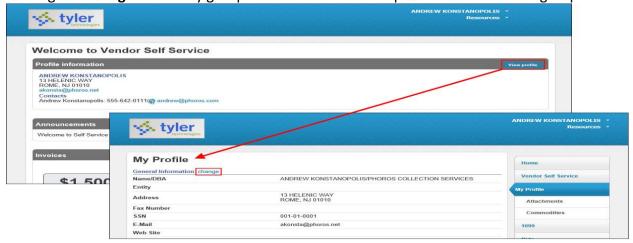
Use the buttons in the group banner to navigate between pages in Vendor Self Service.





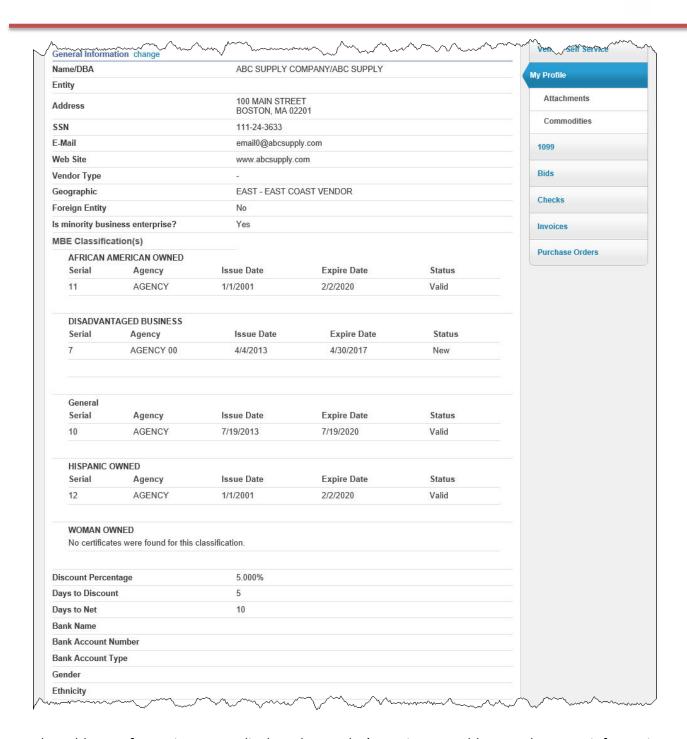
MY PROFILE

Clicking **View Profile** in the Profile Information group or the **My Profile** option in the navigation menu opens the My Profile page. The page displays vendor profile information that is divided into groups. Clicking the **Change** link in any group allows the vendor to update the data in that group.



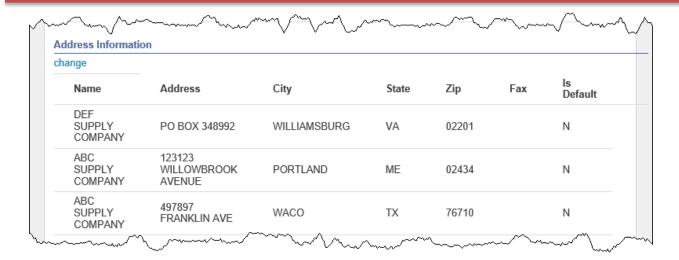
The General Information group contains your address and contact information; foreign entity type and status, minority business enterprise status and certifications, discount terms and bank information.





The Address Information group displays the vendor's remittance address and contact information.

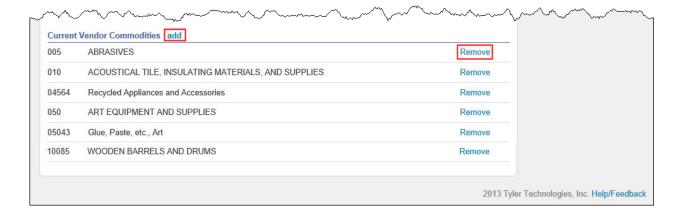




The Address Contacts group lists the vendor's contact persons and information. The group is sorted by contact type.



The Current Vendor Commodities group contains a list of commodity codes associated with the vendor. Vendors remove commodities from the list by clicking the **Remove** link. The **add** link allows vendor to add commodities to the list.



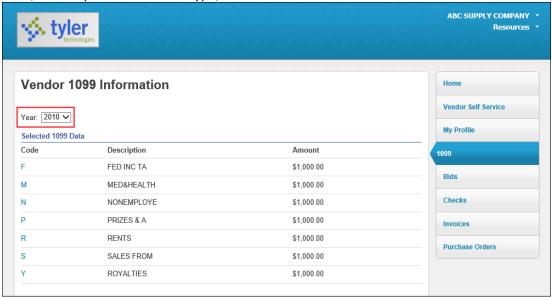


1099

The 1099 page displays a listing of the vendor's 1099 data for a selected year.

Vendors use the **Year** list to select the fiscal year for which to view 1099 data. The data includes the 1099 box

code, a description of the code type, and the 1099 amount.

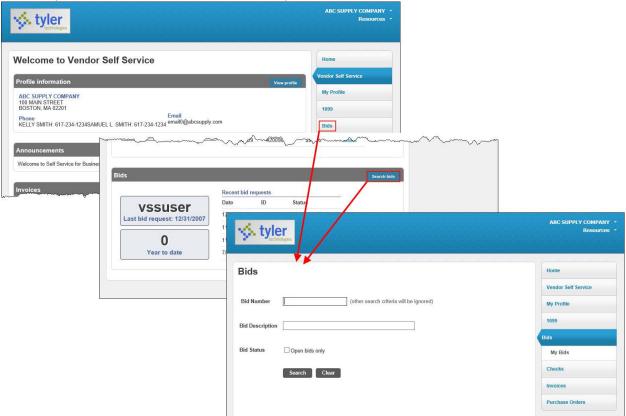


Clicking a code type opens the Vendor 1099 Invoice Detail page. This page displays the general 1099 information, as well as a listing of 1099 invoice details, if they exist for the selected box code. Clicking **Return to** 1099 returns the vendor to the Vendor 1099 Information page.



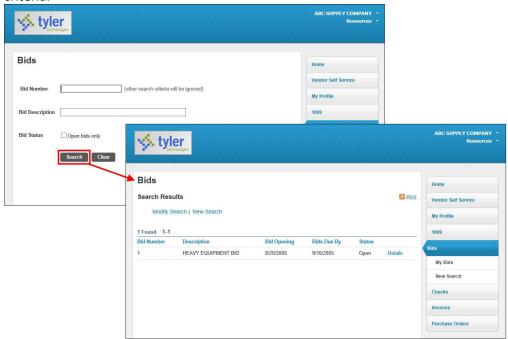
BIDS

The Bids page is accessed by clicking **Bids** on the menu or **Search Bids** in the Bids group. It provides vendors with the ability to search for bids that exist in the City's database.



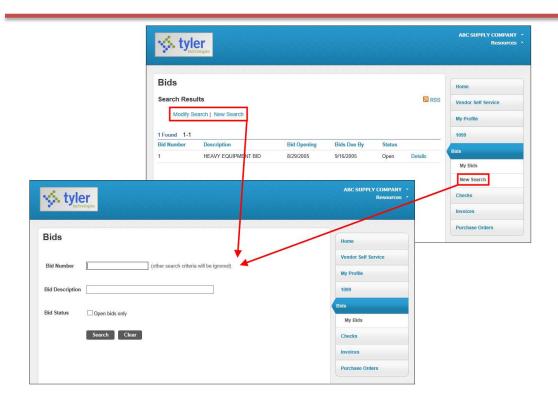


A bid search is performed by completing the Bid Number and Bid Description boxes and selecting or clearing the Bid Status check box. To search for all bid records, vendors leave all of the boxes blank and then click **Search**. After the vendor clicks Search, Vendor Self Service displays a list of bid records that matched the entered criteria.

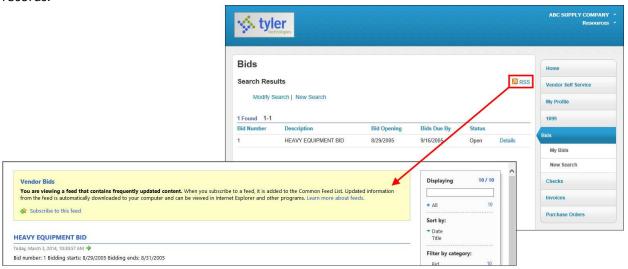


Clicking **Modify Search** or **New Search** causes VSS to return to the Bids page in order to perform a new bid search. When Modify Search is clicked, the Bids page retains the previous search criteria and allows the vendor to update that information as part of a new search action.





The RSS link allows vendors to subscribe to an RSS feed that is updated when the City enters or updates bid records.



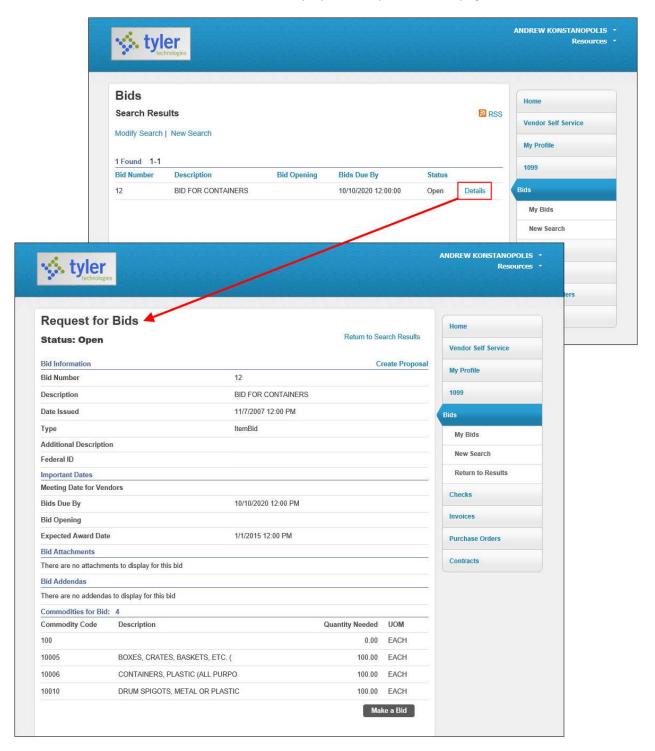
The list of bids can be sorted by the value of a column by clicking the column title. VSS inserts an up or down arrow in the column header to indicate that the column values are sorted by ascending or descending values.







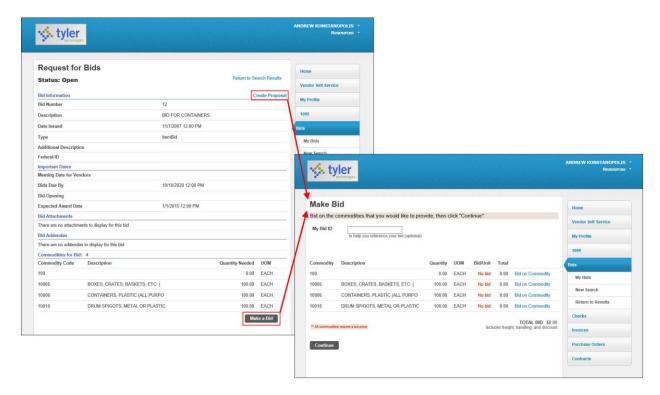
When the **Details** link is clicked for a bid, VSS displays the Request for Bids page.





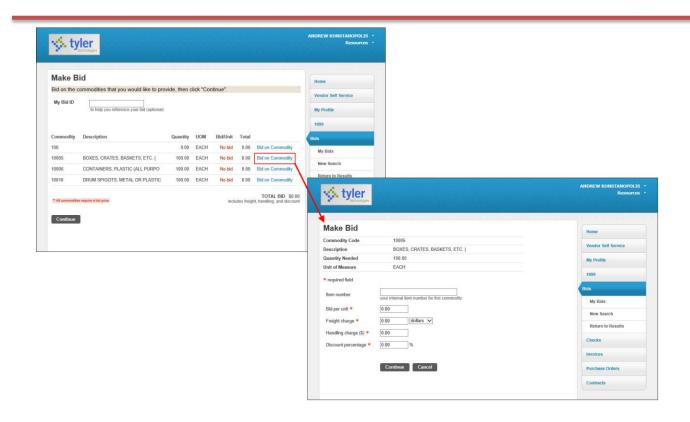
The Request for Bids page displays information about the bid that the City entered in Munis. Clicking the **Return to Search Results** link or **Return to Results** in the navigation menu returns the vendor to the list of bids on the Bids page.

Vendors must click the **Create Proposal** link in the Bid Information group or the **Make a Bid** button to enter bid quotes against the request. Doing so opens the Make Bid page. However, the Make a Bid button and the Bid on this Request link are only available for bids for which a Vendor Response Due date has been entered in the Munis Create Bids program. If the date has passed, or no date has been entered, vendors cannot enter bids for that record.



In order to submit bid quotes, the vendor must click the **Bid on Commodity** link for a specific commodity code, which opens a new Make Bid page where the vendor can enter bid information.



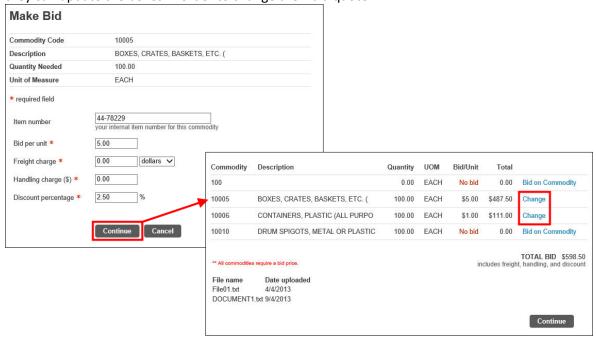




The vendor completes the boxes on the page, using the following table as a reference.

Field	Description
Item Number	Contains the vendor's internal item number for the commodity. The number is
	typically the vendor's stock or part number.
Bid Per Unit	Provides the vendor's per unit price. The total price for the commodity is
	determined by multiplying the per unit price by the needed quantity from the bid
	record.
Freight Charge	Indicates the vendor's freight charge per order. The vendor can select either a fixed
	dollar amount or a percentage amount using the list.
	The box is only available if your organization selected the Allow Use of Vendor's
	Terms check box for the bid record in the Munis Create Bids program.
Handling Charge	Defines the vendor's per order handling charge.
	The box is only available if your organization selected the Allow Use of Vendor's
	Terms check box for the bid record in the Munis Create Bids program.
Discount Percentage	Contains the vendor's discount percentage, which is applied to orders placed
	against the bid.
	The box is only available if your organization selected the Allow Use of Vendor's
	Terms check box for the bid record in the Munis Create Bids program.

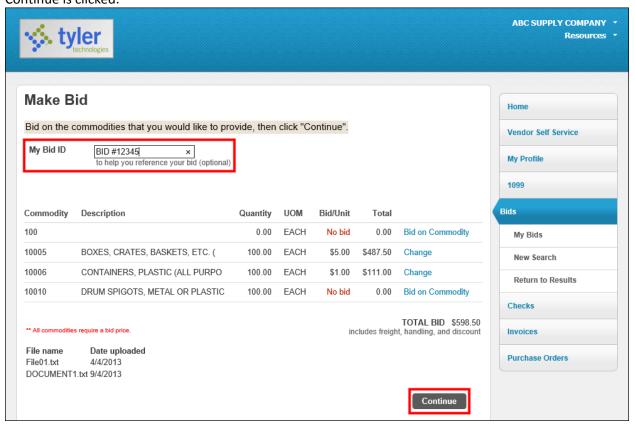
The vendor clicks **Continue** after completing the boxes, which causes VSS to save the entry and return to the View Bid page. For each bid for which the vendor has submitted a quote, VSS replaces the Bid on Commodity link with a Change link. Clicking **Change** returns the vendor to the Make Bid page for that commodity, where they can update the boxes in order to change their bid quote.



After the vendor has entered quotes for each item on the bid request, they can enter a bid ID in the My Bid ID box. The value is used for reference and informational purposes, and it is not required. The vendor must then

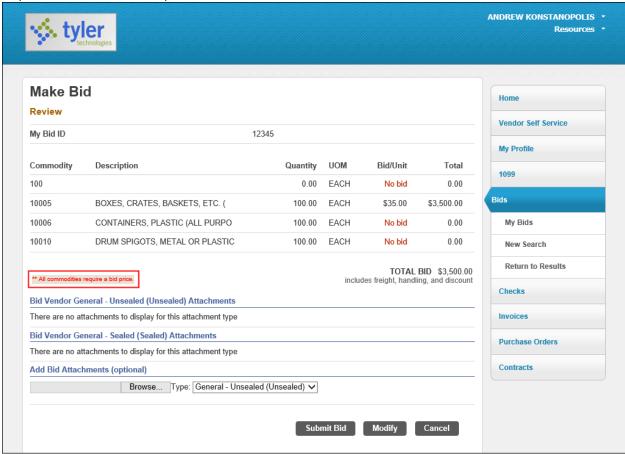


click **Continue** on the Make Bid page to review and submit the quotes. VSS does not save the quotes until Continue is clicked.

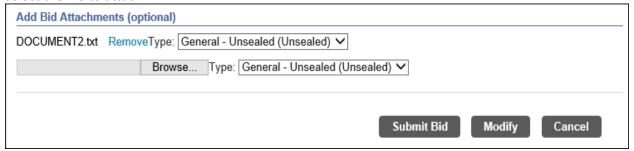




Vendor Self Service saves the vendor's entries and advances to the Make Bid - Review page. If your organization selected the Require Vendor Pricing on All Commodity Codes check box for this bid record in the Create Bids program, VSS ensures that the vendor has entered a price quote for each commodity in the bid. If the vendor attempts to submit an incomplete bid, VSS displays a confirmation dialog box that the vendor must acknowledge. When the vendor has met the bid requirements and clicked **Submit Bid**, VSS changes the Requirement Status to Complete.

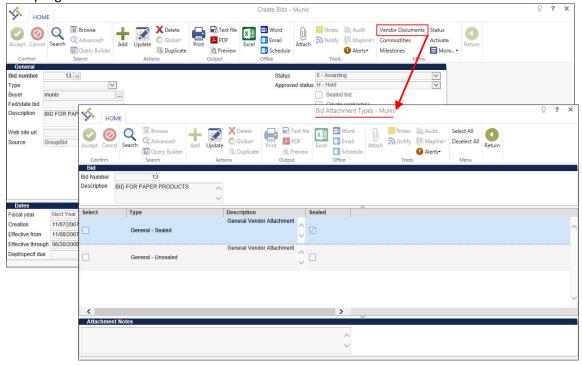


Vendors add attachments to their bid quotes by selecting an attachment type and using the **Browse** button to select the file to attach.



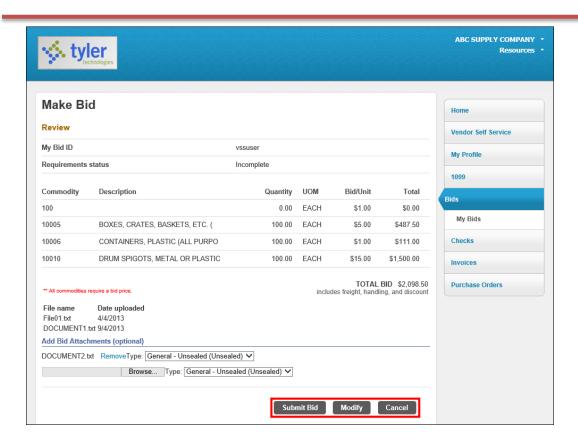


Attachment types are defined for the bid request in Munis using the Vendor Documents option in the Create Bids program.



Vendors can modify or cancel their bid quote by clicking the buttons on the Make Bid – Review page. When the quote is complete and ready for submission, the vendor must click **Submit Bid**.

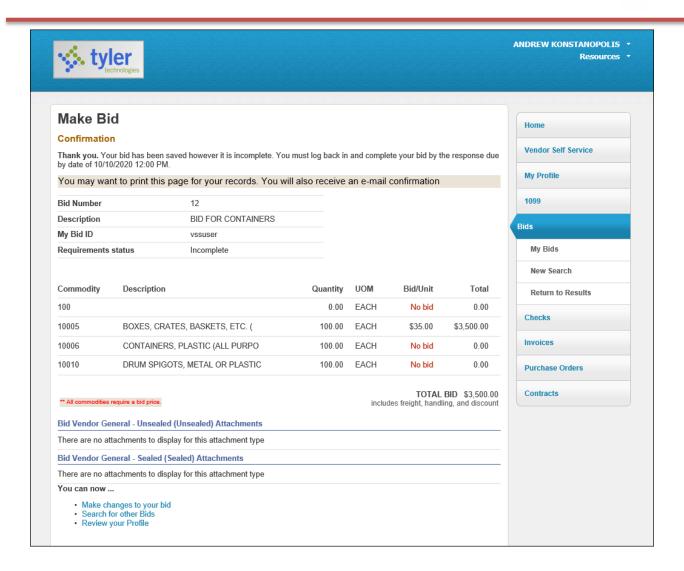




After the bid is submitted, VSS displays the Make Bid – Confirmation page. The page contains the updated bid information. The vendor can make changes to their bid until the bid reaches a status of 8 – Awarding in Munis. Once a bid has been awarded, vendor quotes cannot be edited in VSS for that bid. It is recommended that the vendor print the confirmation page for their records.

The Make Bid – Confirmation page also displays the updated Requirement Status and attached files.

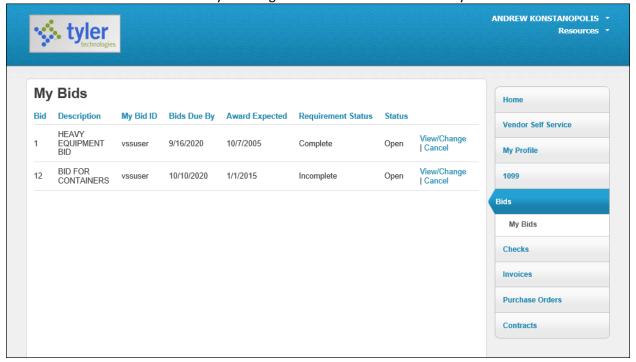






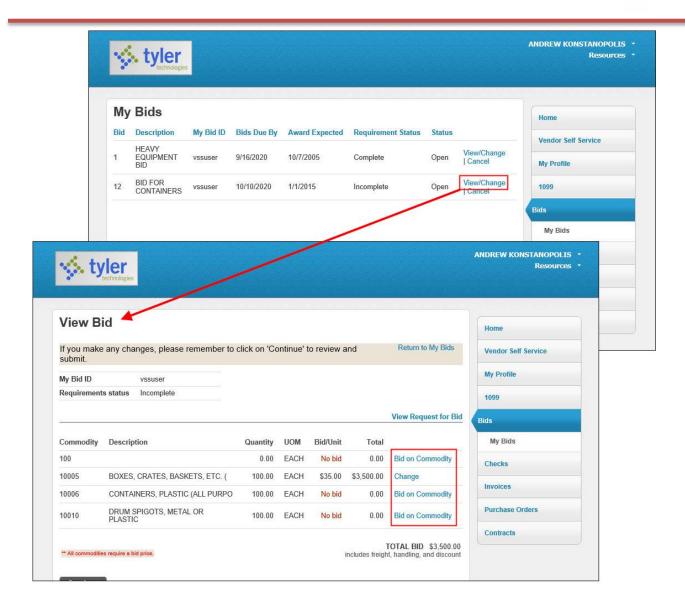
My BIDS

The My Bids page contains a listing of all bids submitted by the vendor, and it provides links that allow the vendor to view, change, or cancel their bids. The page is accessed by clicking **My Bids** on the navigation menu. Vendors sort the list of bids by clicking the title of the column by which to sort the information.



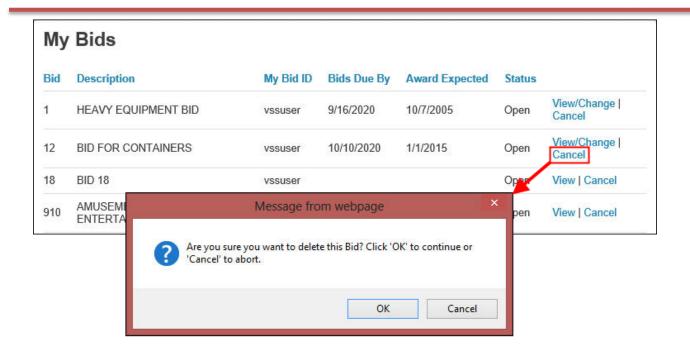
If the vendor clicks the **View/Change** link, VSS displays the View Bid Page. This page displays the bid details and contains Change links for each commodity on the bid. The Change links are not available if the Vendor Response Due date for the bid record has passed or no date has been entered in the Munis Create Bids program.





Clicking **Cancel** for a bid on the My Bids page causes VSS to display a confirmation message. The vendor must click **OK** to confirm the cancellation.

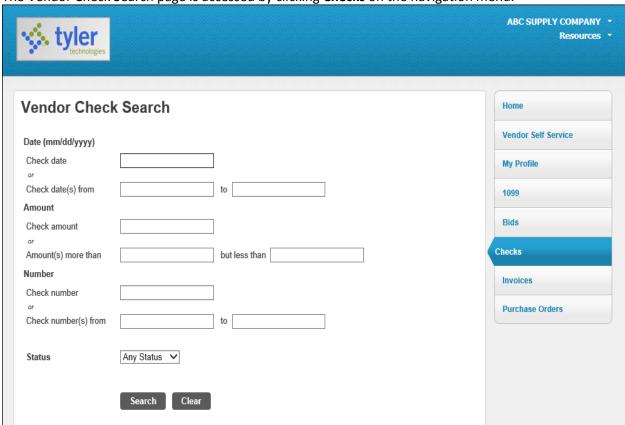






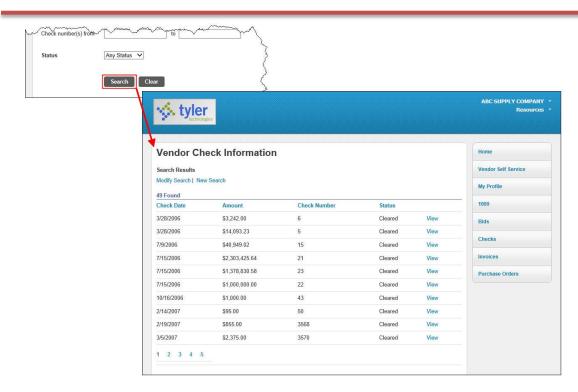
CHECKS

The Vendor Check Search page is accessed by clicking **Checks** on the navigation menu.

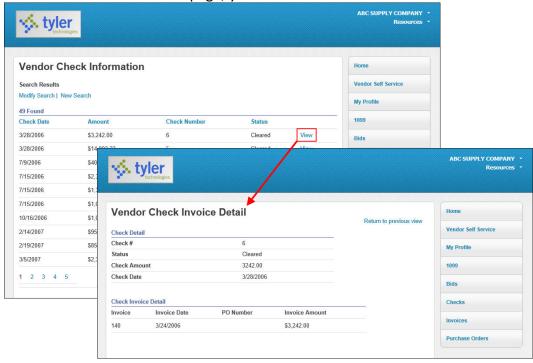


The page provides fields that are used to search for checks issued to you by the City. Completing the fields and clicking **Search** opens the Vendor Check Information page, which lists the checks that meet your search criteria.





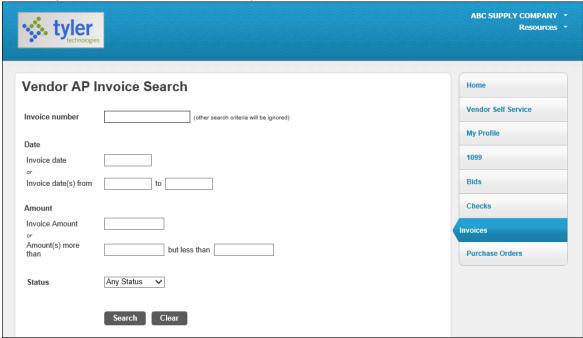
Clicking **Modify Search** or **New Search** returns you to the Vendor Check Search page. The listing of checks can be sorted by clicking a column title. The page refreshes to display additional checks in the list when you click a page number at the bottom of the screen. To view details about the check on the Vendor Check Invoice Detail page, you must click **View** on a check line.



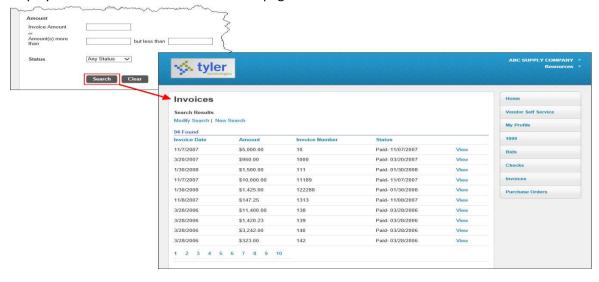


INVOICES

Clicking **Invoices** on the navigation menu opens the Vendor AP Invoice Search page. This page provides you with the ability to search for invoices in the City's Munis database.



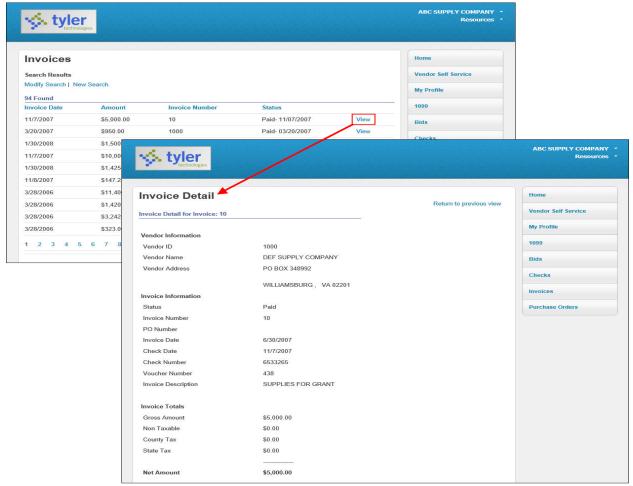
You complete the boxes on the page, and then click **Search** to find invoices that match search criteria. VSS displays the search results on the Invoices page.



The Modify Search and New Search links return you to the Vendor AP Invoice Search page. Clicking a column title sorts the list of invoices by that column's values. You may view additional invoices by clicking the page



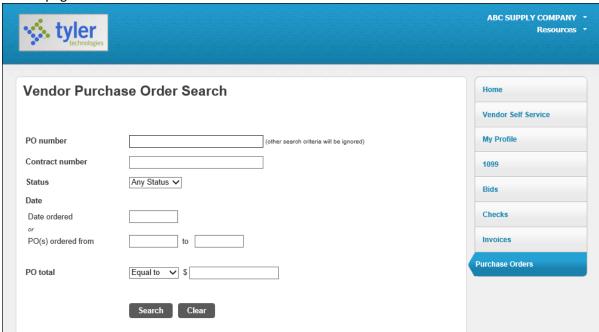
numbers. When clicked, the **View** link opens the Invoice Detail page, which is an inquiry-only display of invoice data.





PURCHASE ORDERS

When you click the **Purchase Orders** option on the navigation menu, VSS opens the Vendor Purchase Order Search page.

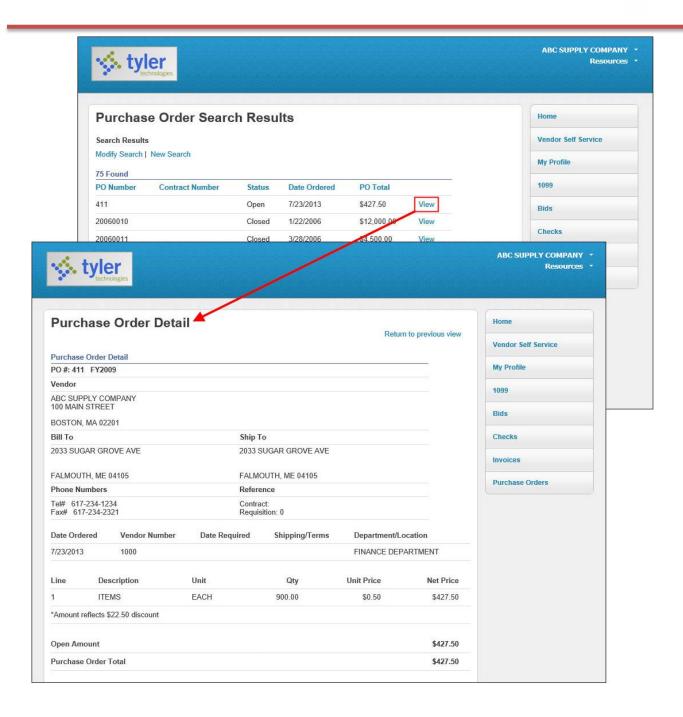


Complete the fields on the page, and then click **Search** causes VSS to display the search results on the Purchase Order Search Results page.



The Modify S earch and New Search links return you to the Vendor Purchase Order Search page. Clicking a column title sorts the list of purchase orders by that column's values. You may view additional purchase orders by clicking the page numbers. When clicked, the **View** link opens the Purchase Order Detail page, which is an inquiry-only display of purchase order information.

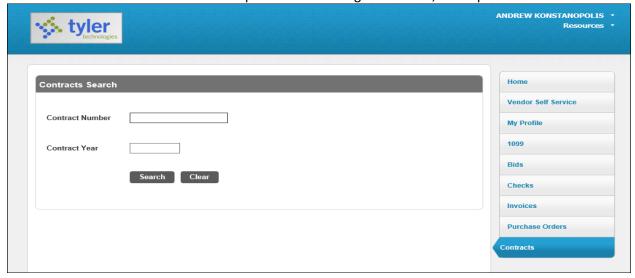






CONTRACTS

When a vendor clicks the Contracts option on the navigation menu, VSS opens the Contracts Search page.



Complete the fields on the page, and then clicking **Search** causes VSS to display the search results on the Search Results page.

The Modify Search and New Search links return a vendor to the Contracts Search page. Clicking a column title sorts the list of contracts by that column's values. Vendors view additional contracts by clicking the page numbers. When clicked, the **details** link opens the Contract Detail page, which is an inquiry-only display of contract information.

